

Terms and Conditions

Sugar Rush

Effective Date: 21/03/2025

These Terms and Conditions (“Terms”) govern your access to and use of the website, services, and products provided by **Sugar Rush** (“we”, “us”, or “our”). By accessing or using our website and services, you agree to be bound by these Terms. If you do not agree, please do not use our services.

1. Use of the Website

You agree to use this website only for lawful purposes and in accordance with these Terms. You must not use our site:

- In any way that violates applicable laws or regulations
- To engage in any fraudulent, harmful, or malicious activity
- To attempt to gain unauthorized access to systems or data

We reserve the right to suspend or terminate your access for violations of these Terms.

2. Products and Services

We offer products for purchase through our online store. All descriptions, images, and prices are subject to change without notice.

We reserve the right to:

- Modify or discontinue any product or service at any time
 - Limit the quantities of any products we offer
 - Refuse service or cancel orders at our discretion
-

3. Orders and Payments

When you place an order with us, you agree that:

- All information provided is accurate and complete
- You are authorized to use the payment method provided
- You will pay all charges incurred, including applicable taxes and shipping

Order confirmation does not guarantee product availability. If we are unable to fulfill your order, we will notify you and issue a full refund.

4. Shipping and Delivery

We will make reasonable efforts to deliver orders promptly. However:

- Delivery times are estimates and not guaranteed
- We are not responsible for delays caused by shipping carriers or external factors

You are responsible for providing accurate delivery information. Additional charges may apply for re-delivery due to incorrect details.

5. Returns and Refunds

Please refer to our **Return Policy** for information on returns, exchanges, and refunds. We reserve the right to deny returns that do not comply with our policy.

6. User Accounts

To access certain features, you may be required to create an account. You are responsible for:

- Keeping your login credentials secure
- All activity under your account

We may suspend or terminate your account for any misuse or breach of these Terms.

7. Intellectual Property

All content on this site—including text, graphics, logos, images, and software—is the property of **Sugar Rush** or its licensors and is protected by copyright and other laws.

You may not copy, distribute, modify, or create derivative works from any content without our express written permission.

8. Limitation of Liability

To the maximum extent permitted by law, **Sugar Rush** shall not be liable for any:

- Indirect, incidental, or consequential damages

- Loss of data, revenue, or profits
- Issues caused by third-party services or delays in delivery

Our total liability for any claim related to our services will not exceed the amount you paid us in the previous 12 months.

9. Indemnification

You agree to indemnify and hold harmless **Sugar Rush** and its affiliates from any claims, liabilities, damages, or expenses (including legal fees) arising from:

- Your breach of these Terms
 - Your misuse of our services
 - Your violation of any law or third-party rights
-

10. Privacy and Data Protection

Your use of our website and services is also governed by our **[Privacy Policy]**, which outlines how we collect, use, and protect your data in accordance with GDPR and other applicable laws.

11. Links to Third Parties

Our site may include links to third-party websites. We are not responsible for their content, services, or privacy practices. Accessing third-party links is at your own risk.

12. Changes to These Terms

We may update these Terms at any time. Changes will be posted on this page with an updated “Effective Date.” Continued use of our services after changes means you accept the updated Terms.

13. Governing Law

These Terms are governed by the laws of [Insert Jurisdiction, e.g., “England and Wales” or “the Republic of Ireland”], without regard to conflict of law principles. Disputes will be resolved in the competent courts of that jurisdiction.

14. Contact Us

If you have any questions or concerns about these Terms, please contact us:

Sugar Rush

Email: contactus@sugarush.com

Phone: 01212043000

Address: The Aston Triangle, Birmingham, West Midlands, B4 7ET.